



AUBURN 5
AUBURN 8

OPERATING INSTRUCTIONS

MA5IN / MA8IN



MA51N/MA81N
(AUBURN 5 INBUILT / 8 INBUILT)



**Australian
Home Heating**
Association Inc.



**Landcare
Australia**

Glen Dimplex Australia proudly supports the activities of Landcare Australia through its membership of the AHHA.

VERSION 1.0

TABLE OF CONTENTS

USER INSTRUCTIONS

1. Introduction	2
1.1. Air Controls	3
1.2. Door Handle	3
1.3. Fan	3
2. Using the Appliance for the First Time	4
3. Recommended Fuels	4
4. Lighting the Fire	4
5. Running the Appliance	4
5.1. Maximum Heat Output	4
5.2. Low Heat Output	4
5.3. Reload with More Wood	5
6. Burning Tips	5
6.1. Fuel Quality	5
6.2. Flue Draught	5
7. Ash Removal	6
8. Flue/Chimney Fire	6
9. Cleaning Paintwork and Glass	6
10. Cleaning the Flue	6
11. Troubleshooting Tips	7
11.1. Glass in Door Blackening	7
11.2. Trouble Starting the Fire	7
11.3. Door Latch Misalignment	7
11.4. Burning Too Quickly	7

MAINTENANCE AND SERVICING

1. Replacement of Fire Bricks	8
2. Replacement of Baffle	8
3. Removing the Door	9
4. Adjusting the Door Hinge	9
5. Adjusting the Door Latch	10
6. Fitting New Door Glass	11
7. Fitting a New Door Seal	11
8. Receiver Replacement	12
9. Fan Replacement	12
10. Replacement Spare Parts List	14
11. Warranty	15
11.1. Conditions	15

USER INSTRUCTIONS

1. INTRODUCTION

Before use of this appliance please read these instructions fully.

WARNING: ANY MODIFICATION OF THE APPLIANCE THAT HAS NOT BEEN APPROVED IN WRITING BY THE TESTING AUTHORITY IS CONSIDERED AS BREACHING AS/NZS 4013.

WARNING: DO NOT USE FLAMMABLE LIQUIDS OR AEROSOLS TO START OR REKINDLE THE FIRE.

WARNING: DO NOT USE FLAMMABLE LIQUIDS OR AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHEN IT IS OPERATING.

WARNING: DO NOT STORE FUEL WITHIN HEATER INSTALLATION CLEARANCES.

WARNING: WHEN OPERATING THIS APPLIANCE AS AN OPEN FIRE USE A FIRE SCREEN.

WARNING: OPEN AIR CONTROL BEFORE OPENING DOOR.

WARNING: DO NOT BURN WOOD THAT IS PAINTED; OR IS COATED WITH PLASTIC; OR HAS BEEN TREATED WITH ANY CHEMICAL.

CAUTION: THIS APPLIANCE SHOULD NOT BE OPERATED WITH CRACKED GLASS.

CAUTION: THIS APPLIANCE SHOULD BE MAINTAINED AND OPERATED AT ALL TIMES IN ACCORDANCE WITH THESE INSTRUCTIONS.

The appliance or flue system should not be modified in any way without the written approval of the manufacturer.

Extraction fans or rangehoods must not be placed in the same room or space, as this can cause appliance to emit smoke into the room.

WARNING: KEEP BATTERIES OUT OF REACH OF CHILDREN

Swallowing may lead to serious injury in as little as 2 hours or death, due to chemical burns and potential perforation of the oesophagus.

If you suspect your child has swallowed or inserted a button battery immediately call the 24-hour Poisons Information Centre on 13 11 26 (in Australia) or 0800 764 766 (in New Zealand) for fast, expert advice.

Examine devices and make sure the battery compartment is correctly secured, e.g. that the screw or other mechanical fastener is tightened. Do not use if the compartment is not secure.

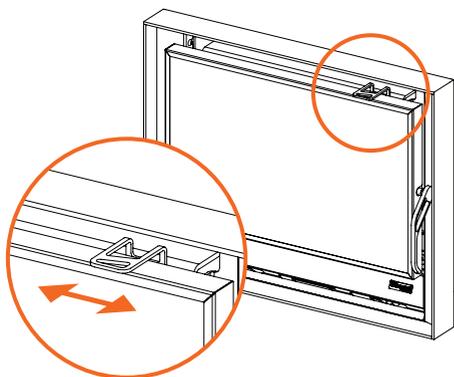
Dispose of used button batteries immediately and safely. Flat batteries can still be dangerous.



1.1. AIR CONTROLS

The Masport Auburn Inbuilt range of wood heaters feature a single air control system. It is designed to introduce oxygen into the base of the fire, controlling the rate of combustion of the wood. In addition, oxygen is drawn into the upper firebox where combustion of the gases occurs.

The air control is operated by sliding the black metal tab located on the top right side of the heater. Sliding all the way to the right opens up the air slide to achieve maximum burn rate, while sliding all the way to the left closes down the air slide, resulting in minimum burn rate. See below:



The air slide tab may become hot when fire has been burning for some time.

Secondary air holes in the rear and sides of the firebox provide additional oxygen for a more complete combustion of the gases released from the burning wood.

1.2. DOOR HANDLE

Warning: the door handle may get hot if appliance has been left in High burn setting for an extended period of time. Please use the protective gloves supplied and exercise caution when operating.

Open the air slide before opening the door to eliminate the chance of backdraft and smoke entering the room.

1.3. FAN

The fan can be used to spread heat around the room quicker, as well as distribute heat into other rooms. It does not have to be on if not required.

A remote control supplied with the heater is used to turn the fan on, determine the fan speed, and to set a timer.

The fan speed of the heater can be controlled with the Low/Med/Hi buttons.



A timer function allows the fan to be switched off after a set period of time - 1/2/4/8 hours.

Select the desired time period with the lower buttons on the remote. The heater will beep in response to the amount of time selected - 1 beep for 1 hour, 2 beeps for 2 hours, etc.

To cancel the timer, press the central "Cancel Timer" button. The heater will emit a long beep.

To switch the fan off, press the Off button.

2. USING THE APPLIANCE FOR THE FIRST TIME

The first few times the appliance is lit, it will give off some odorous fumes. This is caused by the paint curing.

Do not touch the paint work while it is curing otherwise it can leave a permanent mark on the appliance.

Once the paint has cured it will not re-occur.

Keep the room well ventilated until fumes have cleared.

3. RECOMMENDED FUELS

Burn only seasoned hardwood timber with a moisture content of less than 20%. Newly cut wood should be allowed to dry/season for 12 to 18 months before use.

Wood should be stored in an environment protected from the weather to minimize any potential moisture content.

For best results, wood should not exceed 300mm length and 150mm diameter. Any larger, and the appliance will not operate at its optimum. It is better to burn several smaller pieces of wood than one large single piece.

Poor quality timber:

- Causes low combustion efficiency
- Produces poor emissions (smokey)
- Results in additional buildup of creosote (soot) in the flue which will then require regular cleaning and may result in a flue fire.

Do not burn painted, impregnated/treated wood, manufactured board products or pallet wood.

4. LIGHTING THE FIRE

1. Place firelighters or paper and dry kindling wood in the base of the firebox.
2. Light the paper or firelighters.
3. Open the air control located on the top right of the unit by pulling tab outwards.
4. If necessary, leave the door slightly open as the

fire establishes and the glass warms to avoid the build-up of condensation.

5. Add larger pieces of wood. Too many logs may smother the fire.
6. Close the door.

Do not leave fire unattended while the door is open.

5. RUNNING THE APPLIANCE

5.1. MAXIMUM HEAT OUTPUT

After establishing the fire and loading it with larger pieces of wood, leave it running with the air slide fully open (slide all the way to the right).

This setting will generate maximum heat output.

Running the appliance with the door open will not produce maximum heating in the room as it will draw a lot of already warmed air out of the room.

Do not overload firebox with fuel.

Note that this setting is not the most energy efficient as some heat is lost up the flue instead of being transferred into the room. However, once the fire is established, particulate emissions will be very low in this setting.

To further maximise heat output, once the firebox is hot turn the fan on to the high speed setting to spread the heat around the room.

5.2. LOW HEAT OUTPUT

The heat output of the appliance can be reduced by closing the air slide which will restrict the oxygen supplied to the fire and slow down the rate at which the wood burns.

This setting provides the best energy efficiency as the wood burns for longer. However, if not operated correctly it may worsen emissions.

Prior to closing the air slide, ensure that the fire is burning briskly. This may require opening the air slide fully for 5-10mins before shutting down.

For the optimum between clean burning and getting the

best in efficiency, from the fully closed position, open the air slide 4-5mm.

The air slide can be adjusted to any position depending on desired heat output versus burn time.

Fan may be turned to low speed setting or off if the heater is putting out sufficient heat without the fan on.

5.3. RELOAD WITH MORE WOOD

1. Open air slide before opening door.
2. Rake / break up any existing coals.
3. Load the wood with the length orientated front to back.
4. Better results will be achieved by loading several smaller pieces of wood rather than one large piece.
5. Close door with air slide fully open, and leave for minimum of 10 minutes to allow the fresh wood to catch.
6. After 10 or more minutes, the air slide can be adjusted to the desired heat output setting.

6. BURNING TIPS

6.1. FUEL QUALITY

Use wood with a moisture content of less than 20%. Logs should not feel moist/damp, or have moss/fungal growths.

Symptoms related to wet wood:

- Difficulty starting and keeping a fire burning well.
- Smoke and only small flames.
- Dirty glass and/or fire bricks.
- Rapid creosote build-up in the flue/chimney.
- Low heat output.
- Short burn times, and blue/grey smoke from the flue/chimney outlet.

Run appliance at high heat output for a short period each

day to avoid large build-up of tars and creosote within the appliance and flue.

6.2. FLUE DRAUGHT

The flue has two main functions:

1. To safely remove smoke, gases and fumes from the appliance.
2. To provide a sufficient amount of draught (suction) in the appliance to ensure the fire keeps burning.

Draught is caused by the rising hot air in the flue when the fire has been lit. The position, height and size of the flue can affect the performance of the flue draught. Refer to installation guide for details on flue installation.

Factors affecting the flue draught include:

- Insufficient flue height
- Trees or other buildings nearby causing turbulence
- High and gusty winds
- Outside temperature and weather conditions
- Blocked flue

For advice on the correction of persistent flue problems consult your supplier/installer for more detail.

7. ASH REMOVAL

Depending on the type of wood burnt and frequency, the ashes will need removing every 2 to 6 weeks.

Retaining at least 10mm of ash helps protect the firebox base, and can make it easier to start the fire next time.

Excess ashes should be removed when necessary, placed in a non-combustible container with a tightly fitting lid and moved outdoors immediately to a location clear of combustible materials.

8. FLUE/CHIMNEY FIRE

If a flue/chimney fire occurs:

- Shut air slide control fully to smother the fire
- Do not use the appliance after a flue fire until an accredited installer has assessed the cause and any resultant damage.

9. CLEANING PAINTWORK AND GLASS

The appliance, when cool, can be cleaned with a damp cloth.

Over the years, the black paint will fade and can be touched up with Stove Bright metallic black paint.

To clean the glass, we recommend using a household window cleaner or general purpose cleaner with a soft cloth. Do not use abrasive cleaner or scourer pads.

10. CLEANING THE FLUE

Check inside of flue prior to each season for any build-up of creosote (wood tar). To do this:

1. First remove the baffle (refer to “2. Replacement of Baffle” under Maintenance & Servicing section).
2. Using a small mirror and torch hold the mirror on an angle below the flue with the torch shining at it and look for black creosote build-up. A fine black powdery layer is normal, but if built up layers of creosote can be seen, then the flue needs cleaning.
3. Refit the baffle if no cleaning is required.

To clean the flue:

1. A flue cleaning brush can be purchased from most wood heater retail outlets or large hardware stores.
2. The objective is to pull the brush down through the flue.
3. With the baffle removed, tie a rope to one end of the brush, and drop the rope from the top (outside on top of the roof) down the flue.
4. Grab the end of the rope inside the firebox and pull the brush through.
5. Check the inside of the flue with the mirror and torch. Repeat if necessary.
6. Once clean, remove any excess creosote from the firebox and replace the baffle.

Only pull brush downwards through flue, as pulling upwards may separate the flue sections at their joins.

Alternatively, get a flue cleaning service to do the job for you (it's a dirty job).

11. TROUBLESHOOTING TIPS

11.1. GLASS IN DOOR BLACKENING

This can have several possible causes:

- Burning unseasoned wood — if the wood is too wet, it will cause the glass to blacken.
- Appliance operated at low temperature — after an overnight burn where the air slide control has been fully closed, the glass may have blackened. When the fire is re-stoked and burning on the high heat setting, the blackened glass should self-clean.
- Problems with the flue — insufficient flue draught can cause the glass to blacken. If the flue is too short, not properly insulated, or in a position that results in a downdraught, then there will be insufficient flue draught. Contact the installer should this happen.

11.2. TROUBLE STARTING THE FIRE

If all ash has been removed from the firebox, it can upset the supply of air to the base of the fire. When cleaning out the firebox, retaining some ash can make it easier to start the fire next time.

11.3. DOOR LATCH MISALIGNMENT

Over time the door may drop slightly, which can result in the door latch not operating smoothly. In the event that this happens, refer to “4. Adjusting the Door Hinge” on page 9.

11.4. BURNING TOO QUICKLY

If you find that the heater is burning through wood too quickly, it could be due to one or a combination of the below factors:

1. Latch needs adjustment (refer to “5. Adjusting the Door Latch” on page 10)
2. Door seal needs replacing (refer to “7. Fitting a New Door Seal” on page 11)
3. Baffle needs replacing (refer to “2. Replacement of Baffle” on page 8)

MAINTENANCE AND SERVICING

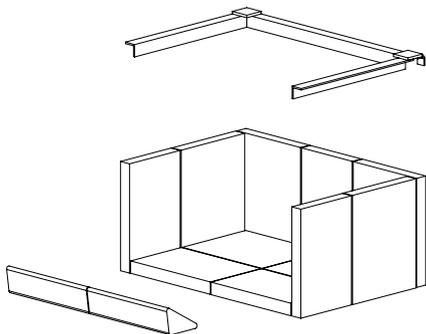
1. REPLACEMENT OF FIRE BRICKS

The purpose of the firebricks in the appliance is to increase thermal mass and to guarantee the longevity of the steel firebox. Over time the firebricks may become cracked and crumble away. If so, they should be replaced.

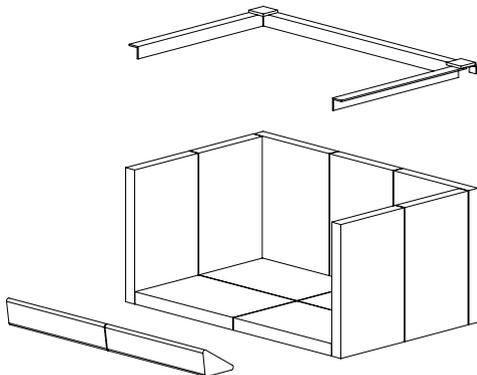
To replace the firebricks:

1. Move any ash away from the base of the bricks.
2. Remove the brick retainer and remove the bricks.
3. Replace with new bricks, and refit the retainer which holds the bricks in place.

Auburn 5 brick layout:



Auburn 8 brick layout:



2. REPLACEMENT OF BAFFLE

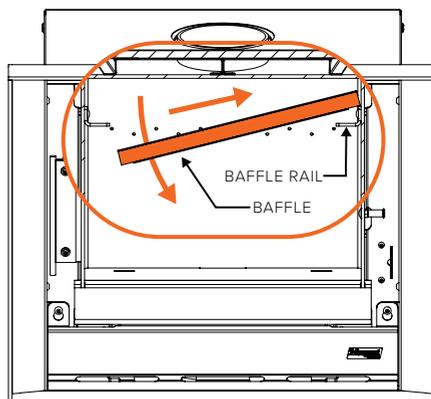
The 25mm thick vermiculite baffle helps to retain the heat in the firebox by lengthening the path of the flames, so that they do not go straight up the flue.

Over time, the baffle may begin to deteriorate a little due to the excessive heat. This will not affect the way the fire burns.

Eventually the baffle will burn through (5+ years) and if so will need to be replaced.

To replace the baffle:

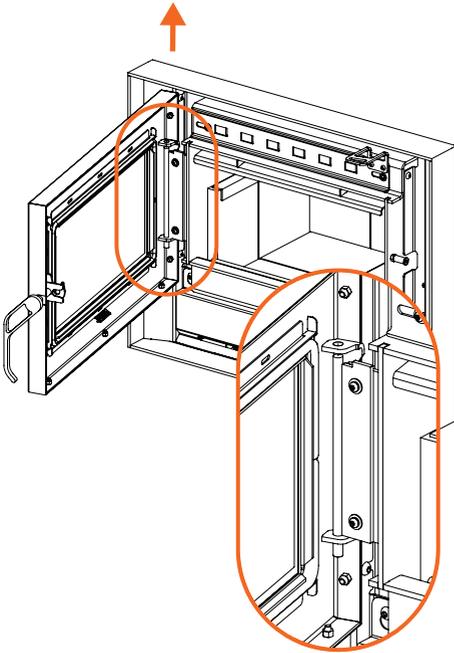
1. Remove the front baffle retainer.
2. Shift the baffle to the right of the heater, lifting the baffle up on the right side.
3. With the right side of the baffle raised above the right baffle rail, angle the left side of the baffle downwards to clear the left baffle rail.
4. Remove baffle from heater. Ensure rear retainer is installed on new baffle. Repeat steps 1 to 3 in reverse to install new baffle.



3. REMOVING THE DOOR

To remove the door:

1. Open the door all the way.
2. Lift the door up and over the top end of the vertical hinge rod.
3. Lower the door and slide off the bottom end of the hinge rod.

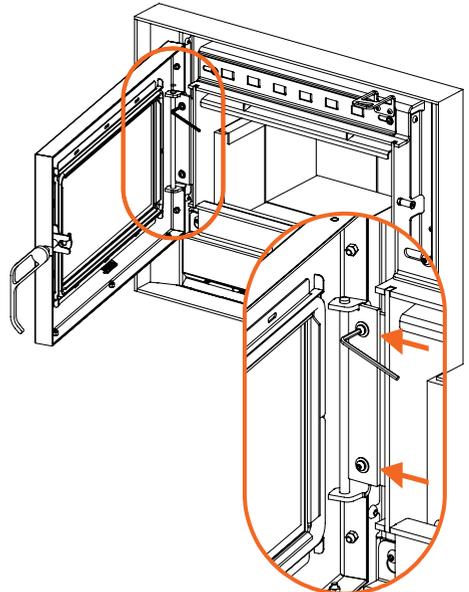


4. ADJUSTING THE DOOR HINGE

Over time the screws securing the door hinge plate to the heater may loosen resulting in the door dropping, i.e. visually appears on slight angle and no longer perfectly horizontal. This can result in poor latch feel, a loose door seal and unnecessary amounts of oxygen entering the firebox and wood burning too quickly.

To fix this and reposition the door:

1. With the supplied 4mm hex key, loosen the two (Auburn 5) or three (Auburn 8) screws on the hinge plate.
2. With the door 90% closed, slowly lift the bottom right corner of the door until the door is horizontal.
3. Keeping the door in that position relative to the hinge, open it and tighten the screws until firm.
4. Close the door to 90% again and make any final adjustments up or down by tapping the door on the right hand side until it appears parallel relative to the top and bottom surfaces of the heater.
5. Open door again and tighten screws fully.



5. ADJUSTING THE DOOR LATCH

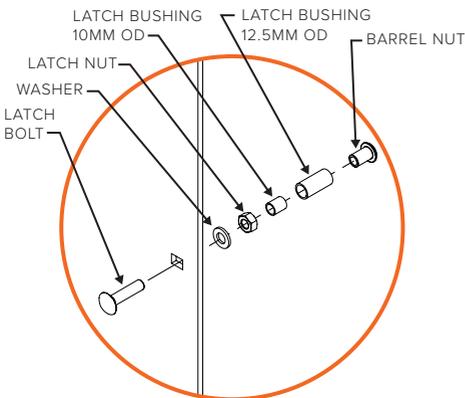
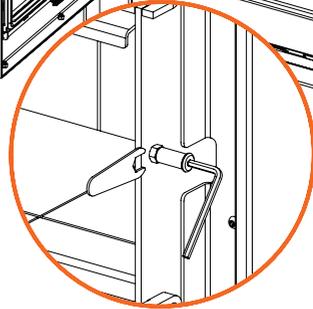
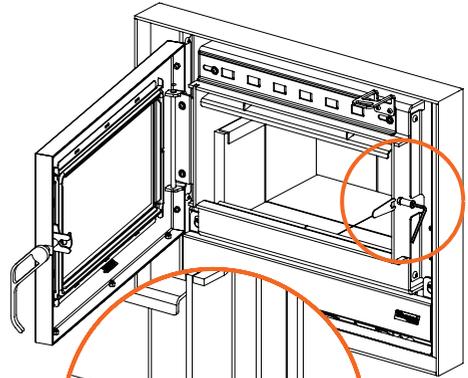
Over time, the door seal can become compressed, resulting in a less than adequate seal between the door and the front edge of the firebox. For example, if the wood burns unusually fast even with the air slide shut, it may mean that there is an air leak around the door.

In this situation, the door seal does not necessarily need replacing — adjustment of the latch can tighten the seal.

To adjust the door latch:

1. Using the supplied 5mm hex key, loosen the M8 barrel nut.
2. Using supplied spanner, loosen the M8 hex nut holding the latch to the firebox.
3. Slide the latch inwards 1-2mm and retighten the M8 hex nut.
4. Close the door and test the tightness of the latch. If too tight or not tight enough, readjust until adequate latching pressure is achieved.
5. Tighten M8 barrel nut when finished.

If the door is still not latching adequately – replace the door seal.

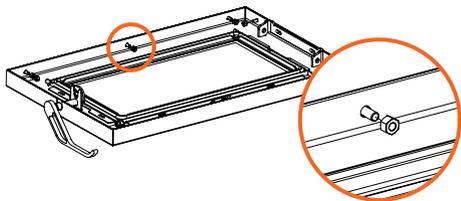


6. FITTING NEW DOOR GLASS

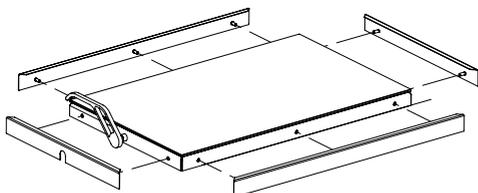
This task must be performed with the door removed from the appliance and laid horizontally on a work-bench.

To replace the door glass:

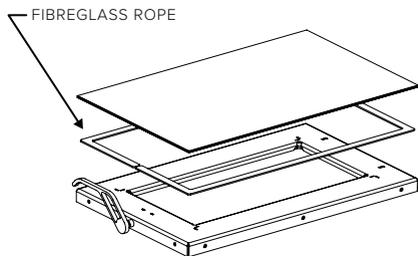
1. Place the door glass side down on a workbench. Remove the 10x M6 nuts securing the glass retainers.



2. Carefully turn the door over so the frame is resting on the bench. Pulling the four glass retainers outwards to remove.



3. Remove the door glass panel.
4. Observe the condition of the glass rope seal, if deteriorated replace with supplied glass seal.
5. Fit the new glass onto the door frame, with the painted border in contact with the glass rope seal.



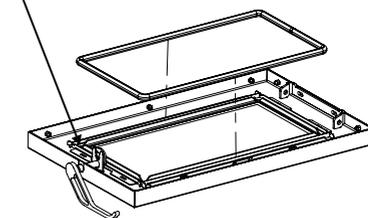
6. Refit the glass retainers by repeating step 1 to 2 in reverse.
7. Dispose of the old glass in a responsible manner.

7. FITTING A NEW DOOR SEAL

This task may be easier with the door removed from the appliance and laid horizontally on a work-bench.

1. Remove any old seal from the door.
2. Clean out the groove in the door that the seal was bedded in using a flat-end screw driver or equivalent.
3. Run a thin bead of clear roof and gutter silicone along the groove.
4. Starting at one end, press the new door seal into the groove on the door.
5. Refit the door if it has been removed and close.

APPLY SILICONE



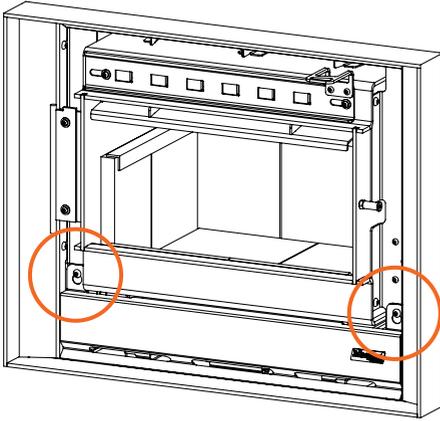
8. RECEIVER REPLACEMENT

Over the life of the heater, the fan receiver may fail. If this occurs, it will need to be replaced.

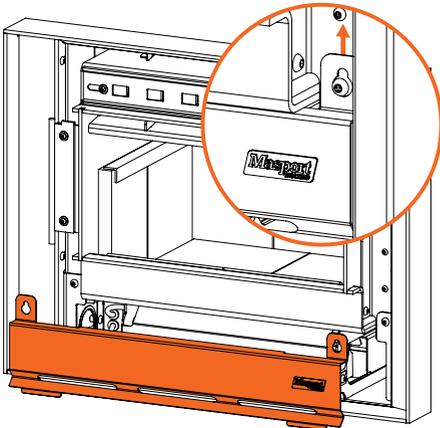
Disconnect unit from power before proceeding.

To access the remote control receiver:

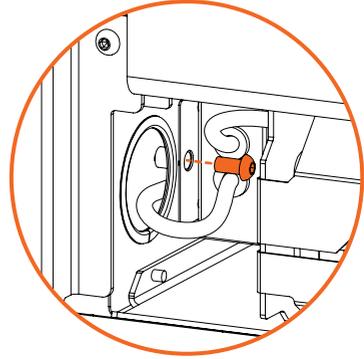
1. Remove door.
2. Loosen the indicated screws with a 5mm hex key.



3. Access panel can then slide upwards and be removed from heater.



4. Remove the receiver mount screw with a 5mm hex key. The receiver box can now be carefully pulled out from the heater.

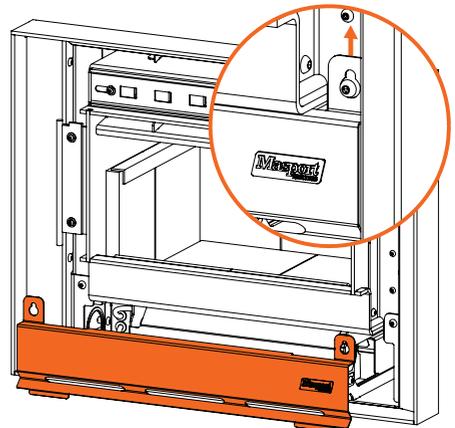


5. Disconnect cables and replace receiver unit. To install new receiver unit, connect cables and repeat steps 1-4 in reverse order.

9. FAN REPLACEMENT

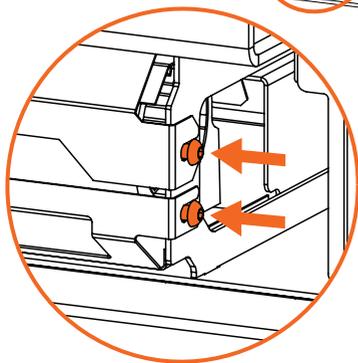
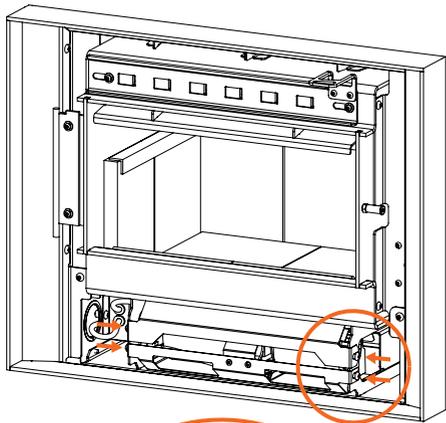
Disconnect unit from power before proceeding.

1. Remove door.
2. Loosen access panel screws with 5mm hex key, then slide panel upwards and remove from heater.

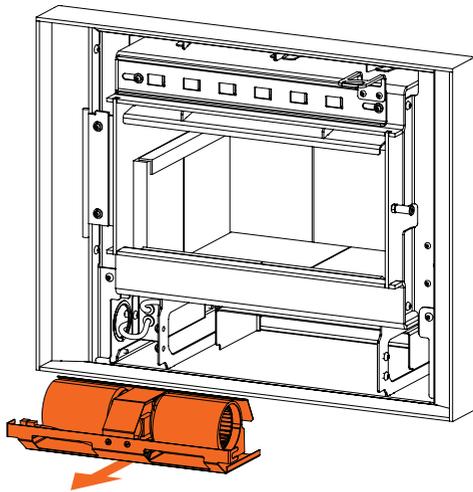


3. Disconnect the power lead to the receiver box.

4. Locate the four indicated screws securing the fan shielding and the fan housing underneath the firebox. Loosen with a 5mm hex key.

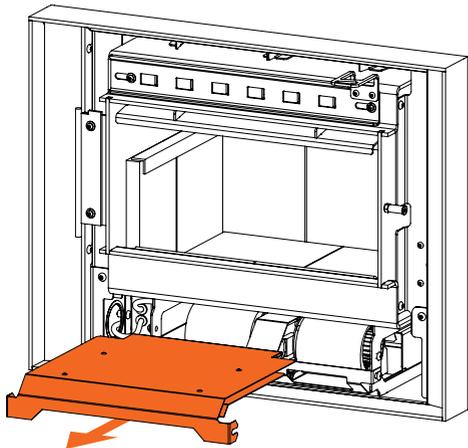


6. The fan housing can then be removed.



7. Replace the fan by following steps 1-6 in reverse order.

5. Lift up and pull the fan shielding assembly out.



10. REPLACEMENT SPARE PARTS LIST

PART	MODEL	PART NO.	DETAIL
Fire Brick Set	Auburn 5	N900-475	6 @ 220 x 175 x 25mm
			5 @ 220 x 140 x 25mm
	Auburn 8	N900-477	2 @ 270 x 207 x 25mm
			10 @ 270 x 175 x 25mm
Triangular Front Brick	Auburn 5	N900-471	2 @ 220mm
	Auburn 8	N900-472	2 @ 270mm
Brick Retainer	Auburn 5	N509-131	485 x 335mm
	Auburn 8	N510-126	586 x 370mm
Baffle Kit	Auburn 5	N509-133	443 x 247 x 25mm vermiculite, 2x SS retainers
	Auburn 8	N510-128	543 x 287 x 25mm vermiculite, 2x SS retainers
Door Seal	Auburn 5	N509-032	1578 x 14mm round
	Auburn 8	N510-032	1878 x 14mm round
Glass Seal	Auburn 5	N509-096	2098 x 19 x 3mm flat adhesive backed
	Auburn 8	N510-096	2398 x 19 x 3mm flat adhesive backed
Door Glass	Auburn 5	N509-025	656 x 413 x 5mm Robax
	Auburn 8	N510-025	756 x 463 x 5mm Robax
Fan		N900-129	3 speed
Fan Remote Receiver		N900-200	3 speed
Fan Remote Control		N900-369	3 speed
Door Handle Kit		N900-482	Door handle, latch hook, lock nut, spring washer
Latch Kit (refer page 10)		N900-365	Coach bolt, 2x SS bushing, barrel nut, hex nut, washer

11. WARRANTY

Warranty is provided by Glen Dimplex Australia Pty Ltd.

This warranty is provided to the first domestic purchaser of a Masport wood fire (radiant or convection). It applies from the date of purchase from or through an authorized Masport Fire Distributor in relation to each product or component for the period below.

TYPE OF PART	WARRANTY (IN YEARS)	
	PARTS	LABOUR
Wood Fire - Firebox	10	5
Door Glass & Seal	1	1
Fire Bricks & Retainer	1	1
Baffle Components	1	1
Fans & Electrical Components	1	1

During the warranty period, Glen Dimplex will repair or replace (at its option) any Masport Wood Fire which is found to be defective in materials or workmanship. Repairs will be carried out by an approved Masport Heating Service Agent.

What is covered under this warranty?

- Repair or replacement of parts
- Labour costs relating to the Wood Fire
- Reasonable transport or travel costs.

Consumers may have additional rights under the Australian Trade Practices Act 1974 including the Australian Consumer Law.

11.1. CONDITIONS

This warranty does not apply and will be void where:

- The Wood Fire is not installed in accordance with AS/NZS 2918 or any building code or consent;
- The Wood Fire is not installed by a qualified specialist installer;
- Any electrical work has not been carried out by a Registered Electrician;
- The Wood Fire has been moved and reinstalled, or has been modified in a manner that is not consistent with the Installation Guide or the Owner's Manual;
- The Wood Fire has not been installed or operated according to the Installation Guide and the Owner's Manual;
- The Wood Fire is acquired for business use in any way.

What is not covered?

- Labour costs relating exclusively to components not manufactured by Glen Dimplex.
- Damage caused by incorrect use or the burning of treated or painted wood, driftwood or other fuels which are not recommended.
- Travel costs for a distance greater than 50 km from the nearest approved Masport Heating Service Agent.
- Defects, malfunctions or failures caused by incorrect installation, poor installation, normal wear and tear, misuse, neglect, accidental damage or failure to follow operating instructions in the Owner's Manual (including fuel selection, product operation and maintenance instructions), repairs or modifications by persons not authorised by Glen Dimplex, use of parts not supplied by Glen Dimplex, or damage or other events which have occurred since the product left the control of Glen Dimplex.

- Direct, indirect or consequential losses or special damages of any kind (including costs of collection and delivery) other than repair or replacement of products or components under this warranty, where any goods are acquired or used for the purposes of a business;

How to obtain warranty service?

- Warranty Claims must be made at place of purchase.
- Reasonable proof of purchase date is required to make a warranty claim. You should keep your purchase receipt.
- Warranty repair will be completed according to normal work practices of the service agent.
- Make the faulty part(s) available to Glen Dimplex for inspection so that the validity of the claim can be established by them.



Glen Dimplex Australia Pty Ltd

8 Lakeview Drive,
Scoresby Victoria 3179
Australia

T: 1300 554 155

General and Sales Enquiries: flame.care@glendimplex.com.au

Technical Service: flame.support@glendimplex.com.au

www.glendimplex.com.au